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Improving Practice: Automated Compliance Monitoring in Infection Control

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BACKGROUND/RATIONALE:

The VA MRSA Initiative's potential to reduce MRSA infections will only be realized if healthcare workers are compliant with hand hygiene and contact precautions (wearing gown and glove by healthcare workers each time they enter a patient's room). Thus, if healthcare workers do not wash their hands and wear gloves/gowns when they see patients, the very expensive MRSA Initiative may be ineffective. Two factors are known to improve compliance with infection control practice: 1) Continuous monitoring of compliance and 2) Direct feedback of compliance rates to healthcare workers with a goal to get compliance up to 100%. However, direct observation of hand hygiene and glove wearing is labor intensive, expensive and rarely occurs during night shifts. Additionally, isolated patients may be subject to better or poorer hand hygiene compliance.

OBJECTIVE(S):

The objectives of this study are: (1) Measure, using direct observations, monthly compliance with hand-hygiene, glove use and gown use and correlate this measure with compliance as estimated through monthly supply-chain delivery of gowns, gloves and bottles of alcohol-based hand rub at an intensive care unit and hospital ward level. (2) Complete both a cross-sectional study and a casecrossover study to assess risk-factors (e.g. nursing-staff workload, time of day) for poor compliance with hand-hygiene, gown and glove use. Measure and compare the independent associations of these risk-factors with directly observed compliance with hand-hygiene and contact precautions (gown and glove use). (3) Provide sustained feedback of estimated compliance calculated through the use of automated monthly supply delivery counts of alcohol-based hand rub, gowns and gloves to specific hospital wards and statistically link estimated improved compliance with actual directly observed compliance using an upper-level quasiexperimental design with cross-over and non-equivalent control groups within 5 ICUs and 6 wards at 3 VA acute care hospitals. Additionally, we seek to determine if contact isolation modifies or improves healthcare worker behavior including hand hygiene.

METHODS:

This proposal contains two distinct studies. The first study will develop and validate supply chain delivery of alcohol-based hand rub and glove use as a viable estimate of the related actual infection control compliance measure will utilize an observational cohort study, while controlling for potential confounders. The second study will test the efficacy of sustained feedback of automated

monthly supply delivery counts of alcohol-based hand rub and gloves in improving compliance and reducing MRSA infections in 6 hospital intensive care units in 3 VA acute care hospitals using an interrupted time-series analysis quasi-experimental design with non-equivalent control groups.

FINDINGS/RESULTS:

We have completed two reports. The first was accepted for publication 11/20/2012 and will be published in January 2013. (Morgan DJ et al. Infect Control Hosp Epidemiol 2013 Jan;34(1):69-73). In this report, observers performed "secret shopper" monitoring of healthcare worker activities during routine care, using a standardized collection tool and fixed 1-hour observation periods. A total of 7,743 patient visits by the healthcare worker were observed over 1,989 hours. Patients isolated had 36.4% fewer hourly HCW visits than patients not on contact precautions (2.78 vs 4.37 visits per hour); as well as 17.7% less direct patient contact time with HCWs (13.98 vs 16.98 minutes per hour) Patients on contact precautions tended to have fewer visitors (23.6% fewer). Healthcare workers were more likely to perform hand hygiene on exiting the room of a patient on contact precautions (63.2% vs 47.4% in rooms of patients not on contact precautions; Thus, independent of the direct effect of contact isolation, isolation was also associated with activities likely to reduce transmission of resistant pathogens, such as fewer visits and better hand hygiene at exit, while exposing patients on contact precautions to less HCW contact, less visitor contact, and potentially other unintended outcomes. The second report presented at the 2013 IDWeek National Meeting in San Diego, Reisinger et al. described the results of a clinical trial of point-of-use reminder signs for improving hand hygiene compliance. In Feb 2012 one of 4 signs were placed next to hand rub dispensers on 5 randomly chosen VA wards and ICUs. The remaining 6 control wards/ICUs did not have signs 13,221 hand hygiene opportunities were observed pre-intervention and 915 opportunities were observed in the intervention period. The sign with patient-focused and gain-framed language had the highest entry compliance 53% vs 29% for the other signs (p=0.042) and the highest exit compliance 79% vs 52% for the other signs (p=0.36).

IMPACT:

The Anticipated Impacts on Veteran's Healthcare: Methicillin-resistant Staphylococcus aureus (MRSA) is an antibiotic-resistant bacterium that is associated with 94,000 invasive infections and 18,000 deaths annually in the United States. Since March 15, 2007 a National VA MRSA Initiative (VHA Directive 2007-002) has required all VA hospitals to screen for and isolate patients colonized with MRSA by placing them on contact precautions. The Initiative's aim is to reduce MRSA infections and related mortality by preventing MRSA from spreading from patient-to-patient in VA hospitals. This project seeks to improve the effectiveness of the MRSA Initiative by improving healthcare worker compliance with infection control best practice (hand washing and wearing gloves/gowns) and thus reduce the spread of MRSA in VA Hospitals.

PUBLICATIONS:

Journal Articles

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Conference Presentations

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- Perencevich EN. Exploration of Risk-Factors and Control of Resistant Bacterial Pathogens in the Hospital Setting. Paper presented at: Creighton University School of Medicine Infectious Disease Annual Symposium; 2011 Apr 29; Omaha, NE.
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